

## WHAT HELP IS AVAILABLE IF MY JOB HAS BEEN AFFECTED BY CORONAVIRUS?

### Welfare

- The government has expanded eligibility for income support payments (Jobseeker etc)
- Asset test and waiting period are waived
- Additional payments are also available for people already receiving payments such as family benefits
- Up to \$1,100 per fortnight is available through Jobseeker payment
- A one-off payment of \$750 is automatically being paid to people already on different allowances such as the carer allowance and family benefits

More information attached

### Superannuation

- Government is allowing individuals affected by the Coronavirus to access up to \$10,000 of their superannuation this financial year (before 30 June) and a further \$10,000 next financial year (from 1 July)
- Eligibility details in link below
- Applications open from mid-April 2020
- Consider how this will impact on your retirement income

Please read **all** the facts in the link below

<https://www.superguide.com.au/how-super-works/severe-financial-hardship>

### Rent Relief

- Rent relief is provided by the South Australian Government
- To date, no package has been announced specifically for people effected by Coronavirus however you may still be eligible.
- Further information below

<https://www.sa.gov.au/topics/housing/renting-and-letting/residential-bonds/help-paying-bond-and-rent>

Some further contacts here: <https://www.sa.gov.au/topics/housing/resolving-problems-and-disputes/dispute-resolution>

### Mortgage Repayment Relief

- Most banks have announced they will be offering special relief for customers effected by coronavirus.
- Each bank has different application processes, visit their website and look for "Coronavirus Support", most banks have online applications available
- If you're unsure, you can call their "Financial Hardship" number, most banks contact details can be found in this link <https://www.ausbanking.org.au/campaigns/financial-hardship/>

### Utility Bills

- Most energy and Internet providers have some sort of financial hardship program in place
- Some having released more specific responses in relation to COVID-19, details can be found in this link

<https://www.finder.com.au/financial-hardship-programs-utilities>

## Further support

The most important thing during this time is for everybody to stay safe and healthy. Please look out for updates from the health department.

**Health.gov.au:**

<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-resources>

**National Coronavirus COVID-19 Helpline - 1800 020 080.**

If you are overwhelmed by the process and feel unable to find the services you need, we are aiming to help as best we can. We understand government support services will be completely overrun during this time and you may not be able to get assistance on the phone. Please contact Sandy Soppitt to make an appointment to work through your options either in person or over the phone.

[ssoppitt@hurleyhotelgroup.com.au](mailto:ssoppitt@hurleyhotelgroup.com.au)

And if you are feeling overwhelmed, we encourage you to contact the relevant mental health service.



The infographic is titled "24/7 Mental Health Services" and features a clock icon. It is organized into a grid of colored boxes, each representing a different mental health service. The services listed are: Beyond Blue (teal), Kids Helpline (light teal), MensLine Australia (light teal), Open Arms (light teal), Lifeline (orange), Suicide Call Back Service (light orange), and an emergency warning (red). Each service box includes the service name, a brief description, and contact information (website and phone number). The bottom of the infographic features a red banner with an emergency warning icon and text, and the healthdirect logo.

24/7 Mental Health Services	
<b>Beyond Blue</b> <i>Anyone feeling anxious or depressed</i> beyondblue.org.au 1300 22 4636	<b>Kids Helpline</b> <i>Counselling for young people aged 5 to 25</i> kidshelpline.com.au 1800 55 1800
<b>MensLine Australia</b> <i>Men with emotional or relationship concerns</i> mensline.org.au 1300 78 99 78	<b>Open Arms</b> <i>Veterans and families counselling</i> openarms.gov.au 1800 011 046
<b>Lifeline</b> <i>Anyone having a personal crisis</i> lifeline.org.au 13 11 14	<b>Suicide Call Back Service</b> <i>Anyone thinking about suicide</i> suicidecallbackservice.org.au 1300 659 467
<b>Is it an emergency?</b> If you or someone you know is at immediate risk of harm, call triple zero (000)	
healthdirect	

As more government support is announced, we will try to keep you updated.